

## National Judicial Academy

### P-975: Conference of Registrar (Miscellaneous)

01-03 March, 2016

<b>Prog Coordinator</b>	Ms. Jyoti Kumari ,Research Fellow, National Judicial Academy	
<b>No.of Participants</b>	15	
<b>No. of forms received</b>	15	
<b>General Suggestion</b>		
4	<b>Give your views on the structure of the programme and sessions included:</b>	<ol style="list-style-type: none"> <li>1. Structure of the programme and sessions included were fairly good and logical. Every aspect of the training was excellent.</li> <li>2. Participant did not comment.</li> <li>3. It was a well-structured Programme. However specific programme can be included for specific Registrars instead of miscellaneous Registrars.</li> <li>4. The programme are well structured.</li> <li>5. All is well planned but the programme P- 975 mentioned about Registrar (miscellaneous) but there is no point about the works of Registrar.</li> <li>6. It was good to be here and very useful. Subject like relationship management and personality style was quite relevant not only at place of work but also in personal life too.</li> <li>7. Nicely structured, very good programme.</li> <li>8. Session are on timelines, effective.</li> <li>9. All the sessions was highly relevant with more aspect to my day to day work.</li> <li>10. It's, well-structured programme Only one suggestion regarding time management topic. It was mainly focused on private sector management and not for bureaucratic and government set up.</li> <li>11. Programme structure is very good.</li> <li>12. Participant did not comment.</li> <li>13. The sessions were effective but due to resource person from academic profession and not from Judicial could not achieve the practical goal. However, for technology, the resource person on last day was very useful.</li> <li>14. Programme was structured very well. All the sessions have been good.</li> <li>15. Structure (programme) is good, very near to the day to day work.</li> </ol>
5	<b>What are your gains/learning from this programme?</b>	<ol style="list-style-type: none"> <li>1. 1) Learnt to work with different people in a cooperative manner.2) learnt how to plan a task within a given time. 3) Training on performance management would certainly help me in influencing the performance of the staff working under me. 4) Learnt a lot about leadership qualities and time management. It will definitely improve my efficiency.</li> <li>2. Improved knowledge base, sharpened attitude, determined to deliver.</li> <li>3. Very helpful in growing as a good administrator.</li> <li>4. Yes, I could learn the big /broad topics. I will try to apply them in my work place and in personal level.</li> <li>5. 1) Data management and time management. 2) Management is basic root of Court management. First time I learnt about management.</li> </ol>

		<ol style="list-style-type: none"> <li>6. It was quite informative and practical.</li> <li>7. It is very useful.</li> <li>8. New kind of training, has given greater impact and support in managerial skills.</li> <li>9. This programme has given some idea about stress management and time management which in turn will help the organization, when I work to deliver good to general public.</li> <li>10. It helped in understanding few things.</li> <li>11. Managerial Skills.</li> <li>12. Effective planning in co-ordination with all the stake holder.</li> <li>13. Management of our business adds to our experience.</li> <li>14. How to be in co-ordination with your superior and with your subordinates to give better timely results.</li> <li>15. Planning (advanced) to be frame on different aspect when executing the big project in terms of stress, relationship management etc.</li> </ol>
6	<p><b>Kindly make and Suggestion you may have on how NJA may Serve You better and make the Programme more effective:</b></p>	<ol style="list-style-type: none"> <li>1. Since every aspect of the training is useful, it should not be confined only to judges/ Judiciary officer. Training be given to all those officers who fall in the hierarchy of officers.</li> <li>2. All such programme on management must be synchronized with the major initiatives taken up by Hon'ble Supreme Court of India. There are two major initiative presently undertaken. 1) National Court management system. 2) e-Courts project.</li> <li>3. Participant did not comment.</li> <li>4. Please send the material relevant / related.</li> <li>5. Participant did not comment.</li> <li>6. Some more comprehensive aspect on subject. More sphere of subject to be covered.</li> <li>7. Participant did not comment.</li> <li>8. Communication management if added will help more.</li> <li>9. Nothing specific.</li> <li>10. Participant did not comment.</li> <li>11. Let the programme of academics be videographs and uploaded to website.</li> <li>12. Participant did not comment.</li> <li>13. Expert from Judicial department may be included as resource person.</li> <li>14. Programme which is scheduled for the Registrar, is useful for every officer who is working at the District level. Therefore, it should be for them also, secondly, it is should be organized frequently to improve the efficiency.</li> <li>15. 1) Speakers are lese familiar with the Judicial system and more to the industrial approach. Speaker may be combination of both. 2) Last session of time management is very good.</li> </ol>
7	<p><b>Any other Suggestion / Remarks</b></p>	<ol style="list-style-type: none"> <li>1. Soft copy of power point presentation of this conference be given to all the participants and / or be uploaded on the website of NJA, Bhopal.</li> <li>2. Following subject needs to be included to bring effectiveness for</li> </ol>

implementation of the major initiatives. 1) Process Re-engineering. 2) Change management. 3) Judicial knowledge management. 4) Case management system. 5) Judicial statistics – Big Data Analysis & Predictive Analysis. 6) Court development, planning system. 7) Court Excellence framework. 8) Human Resource strategy.

3. Participant did not comment.
4. NJA can suggest the respective State Judicial Academies to come somewhat prepared on the topics. The basic at least with a paper.
5. Participant did not comment.
6. Participant did not comment.
7. Participant did not comment.
8. Programme is very useful.
9. N/A.
10. Participant did not comment.
11. Participant did not comment.
12. Participant did not comment.
13. Spouse of Judicial officer may be allowed to accompany.
14. As mentioned above see, electric kettle for hot water should be provided in the room. Again and again asking for the hot water either in the night or early morning at time is quite embarrassing.
15. One day schedule to each participant to share experience on the different topics covered in the course curriculum.

S/No	Particulars	Respon- - dent	Marks out of 5	Remarks
1	Reading Material	1	4	Good
		3	3	It can be supplemented with the PPP of resource persons.
2	Travel	1	5	Travel was very comfortable.
		3	3	Comfortable.
4	Protocol	1	5	Protocol services provided were excellent.
		3	4	Very attentive.
5	Reception	1	5	Neat and clean. Officials were submissive and cooperative.
6	Cleanliness	1	4	Good.
		14	3	Specially, the coir board need more cover needs to be changed.
7	Food			
8	Hygiene			
9	Staff Behaviors	-	-	-
10	Hospitality	-	-	-
11	Others	-	-	-

<b>Programme &amp; Hospitality Feedback</b>																	
<b>Mark Your Satisfaction, ranging from 1(Very Poor), 2 (Poor), 3 (Fair enough),4 (good), 5 (Excellent),for the following:</b>																	
<b>No. of Participants</b>		15															
<b>No. of forms received</b>		15															
<b>Respondent No.</b>		<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	<b>6</b>	<b>7</b>	<b>8</b>	<b>9</b>	<b>10</b>	<b>11</b>	<b>12</b>	<b>13</b>	<b>14</b>	<b>15</b>	<b>Total marks out of 75</b>
<b>No.</b>	<b>Subject</b>	<b>Marks</b>															
<b>1</b>	<b>Reading Material</b>	4	4	3	4	3	4	2	4	4	3	4	4	2	4	4	<b>53/75</b>
<b>2</b>	<b>Travel</b>	5	4	3	4	4	4	3	4	5	4	4	4	2	5	5	<b>60/75</b>
<b>3</b>	<b>Protocol</b>	5	4	4	4	4	4	4	4	5	5	4	4	5	5	5	<b>66/75</b>
<b>4</b>	<b>Reception</b>	5	4	4	4	4	5	3	4	5	4	4	4	5	5	5	<b>65/75</b>
<b>5</b>	<b>Cleanliness</b>	4	4	4	5	4	5	5	4	4	4	4	4	5	3	5	<b>64/75</b>
<b>6</b>	<b>Food</b>	5	4	4	5	4	5	5	4	5	4	4	4	2	5	4	<b>64/75</b>
<b>7</b>	<b>Hygiene</b>	4	4	4	5	4	5	5	4	4	4	4	4	2	5	4	<b>62/75</b>
<b>8</b>	<b>Staff Behavior</b>	5	4	4	5	4	5	5	5	4	4	4	4	5	5	5	<b>68/75</b>
<b>9</b>	<b>Hospitality</b>	5	4	4	5	4	5	5	4	5	4	4	4	5	5	5	<b>68/75</b>

Prepared by the Documentation/Communication &PR Unit of the National Judicial Academy